

Making your first payment: Include signed payment coupon at the bottom.

- Additional payments can be made online. To see how, visit **ConsumersEnergy.com/waystopay**.
- To pay by mail, include your account number on your check or money order and send payment to:
Consumers Energy, PO Box 5200, Cincinnati, OH 45201-5200

Name
Address
City, State ZIP Code

Telephone _____

This settlement agreement is offered as a way to avoid energy service shutoff due to non-payment of past energy bills. Please:

- Read this agreement thoroughly before signing.
- Sign and return the first payment coupon with your payment if this is the payment arrangement to which you agreed.
- Keep this portion for your records.
- Please allow 5 days for your payment to reach us when sending by mail or when paying at an authorized paystation.
- Print your account number (shown below) on your check or money order.
- See additional settlement agreement conditions on the back of this form.
- To make a same-day payment go to ConsumersEnergy.com or call 866-329-9593. A convenience fee may be applied to each payment made. Residential and small/medium business customers can pay by Visa®, MasterCard®, Discover®, or eCheck. Large business customers can pay by eCheck.

P M T	AMOUNT DUE	DUE DATE	P M T	AMOUNT DUE	DUE DATE	P M T	AMOUNT DUE	DUE DATE
1			2			3		
4			5			6		
7			8			9		
10			11			12		

I agree to pay Consumers Energy for previously billed energy service in the amount of _____ to be paid as shown above. I understand that if I fail to make any of the scheduled payments listed above along with any current Consumers Energy bills, my utility service may be discontinued.

Account Number Emp Initials Date Service Address

For Nonresidential Customers: See back of this form for Settlement Agreement Conditions.

For Residential Customers: If you are seeking payment assistance from a social service agency, signing this agreement may prevent you from getting emergency assistance. Let us know if you are working with an agency. If you are not satisfied with this agreement, do not sign. You may file an informal complaint and have a hearing before a hearing officer before your service may be shutoff. If you do sign this agreement, you give up your right to an informal hearing before a hearing officer on any matter involved in this dispute except the utility's failure or refusal to follow the terms of this agreement. If you have an unexpected loss or reduction of income after this agreement is signed, you may request a review and modification of this agreement.

Form 3807 8-2016
(Form Page 1 of 2)

Payment 1

Payment Date	
Amount Enclosed	\$ _____

Please Sign and Return this Portion with Your First Payment under this Settlement Agreement in the Enclosed, US Postage Paid Pre-Addressed Envelope.

Signature _____

ADDITIONAL SETTLEMENT AGREEMENT CONDITIONS

NONRESIDENTIAL CUSTOMERS

- **If you fail to meet the terms and conditions of this Settlement Agreement, your energy service may be shutoff. Consumers Energy is not required to make any future Settlement Agreements with you until you have met the terms and conditions of any previous Settlement Agreement.**

RESIDENTIAL CUSTOMERS

- **If this agreement includes a bill for which we've mailed a disconnect notice and you fail to meet its terms and conditions within the first 60 days, your service may be shutoff without further written notice.**
- **Consumers Energy is not required to make future Settlement Agreements with you if you have failed to meet the conditions of any Settlement Agreement within the last 12 months.**

ALL CUSTOMERS

- **Future bills are not part of this settlement agreement and are, therefore, subject to collection actions, including disconnection of service, if such bills are not paid. A 2% late payment fee will be applied to any portion of the bill that is delinquent until this agreement is satisfied and no arrearages remain.**